



# WAN Xtra

## UNRIVALLED AGILITY AND SERVICE AVAILABILITY IN MANAGED GLOBAL NETWORKS

High street retailers moving shop with 2 weeks' notice, hotels becoming cut off through catastrophic floods, food testing labs isolated through forest fires, short-term construction project offices. Today's global enterprises typically operate in dynamic, often harsh environments where change happens rapidly, often in geographically challenging surroundings which do not lend themselves well to the straightforward delivery of telecoms service. Infrastructure may not be available, way leaves required and lead times may be long, yet enterprises' IT departments are relied upon to deliver connectivity and service availability regardless.

**WAN Xtra** from Global Cloud Xchange solves the traditional telecoms challenges of long lead times and prolonged service restoration times through readily-available options for connecting locations rapidly using portable, globally deployable solutions. Available in 2 variants, WAN Xtra uses 3G/4G, broadband satellite or even existing Internet connections to connect locations to their corporate Global Cloud Xchange network irrespective of terrestrial infrastructure availability and delivery lead times.

**WAN Xtra Deliver** provides interim or temporary network connectivity that can be brought up in the time it takes to provision a 3G/4G mobile SIM and dispatch a pre-configured managed WAN Xtra device from a regional staging hub, making customer IT teams more agile and responsive to their business' needs and removing network connectivity from the critical path of a new site opening.

**WAN XTRA Assure** provides temporary managed network connectivity via the rapid deployment on a global scale of alternative equipment and connectivity to an existing site in the event of an extended outage. This "on-demand" back-up solution sees pre-configured devices held at regional staging hubs. During prolonged network outages, connectivity can be restored within 4 hours using managed 3G/4G devices. Once permanent terrestrial services are restored, the WAN Xtra Assure device is returned to the central "pool" for deployment on-demand elsewhere.

## KEY HIGHLIGHTS

- **Agile, rapidly-established** managed network connectivity in shorter lead times than traditional terrestrial services
- **Flexible interim managed connectivity** without long-term commitment
- **Cost-effective** alternative to installing permanent "terrestrial" back-up connectivity for sites which do not justify it permanently
- A **range of SLAs** available to restore service during an extended outage
- A **fully-managed** solution designed to work with each customer's particular network environment
- Full **consultation service** available to ensure solutions satisfy bespoke requirements
- Service and solutions available on a **global basis**

# WAN XTRA

## SERVICE FEATURES

### WAN Xtra *Deliver*

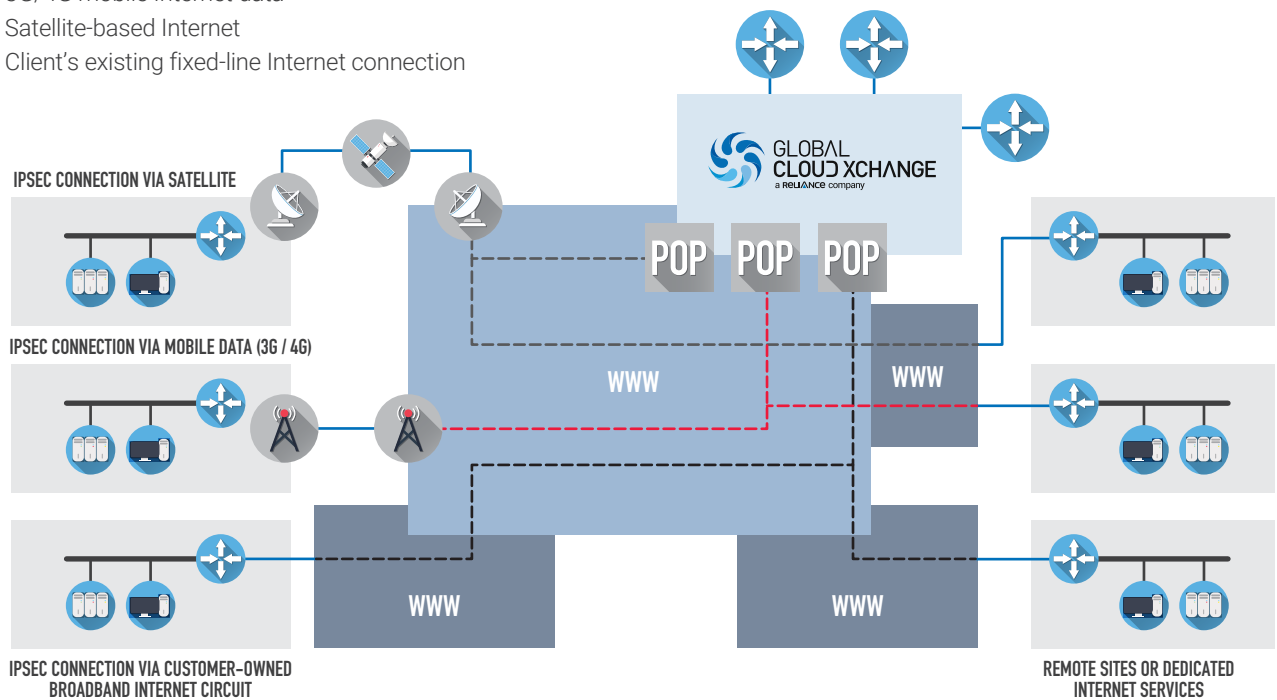
- Full service lifecycle including:
  - Supply, configuration, installation, removal of devices
  - Problem, change and configuration management
  - On-site maintenance
- 7–15 day lead-times, depending on required technology and subject to feasibility
- Devices can be provided reactively by Global Cloud Xchange or pre-purchased by the customer
- Devices can be stored and deployed centrally by Global Cloud Xchange or locally by the customer

### WAN Xtra *Assure*

- Consultation included to determine the number of devices required
- Full service lifecycle including:
  - Supply, configuration, installation, removal of devices
  - Problem, change and configuration management
  - On-site maintenance
- Service Restoration SLA: 24x7x4, 8x5x4, 8x5xNext Business Day
- Devices can be provided reactively by Global Cloud Xchange or pre-purchased by the customer
- Devices can be stored and deployed centrally by Global Cloud Xchange or locally by the customer

## SERVICE COVERAGE

- Access your corporate network via a resilient, encrypted connection into the Global Cloud Xchange network
- Deployed using a device managed by Global Cloud Xchange connects into one of three types of Internet connectivity:
  - 3G/4G mobile Internet data
  - Satellite-based Internet
  - Client's existing fixed-line Internet connection



## WHY GLOBAL CLOUD XCHANGE?

GCX is different. Its state-of-the-art global fiber network connects most of the world's business centers and Internet Exchange Points as well as reaches deep into emerging markets such as Asia and the Middle-East. Yet unlike other global network operators, GCX owns its own network down to the fiber under the oceans, meaning it remains in total control of the infrastructure; control to make changes and upgrades, add new cables and PoPs, even upgrade core capacity throughout the entire subsea cable system.

In other words, GCX can provide global enterprises, financial institutions, broadcasters, media companies and research institutes alike with the connectivity they need to complete their vital scientific research, keep the world's economy moving, or deliver their video streams that captivate the world.

